



RETURNS FORM

Store Name: Date:

Invoice #: Invoice Date:

Phone #: Contact Person:

Please complete all fields below:

PRODUCT SKU	PRODUCT DESCRIPTION	REASON FOR RETURN

ADU Industries will only accept returns for goods that are:

- In their original packaging, and still in NEW condition;
- Goods damaged or faulty prior to delivery;
- Goods supplied incorrectly;
- Goods that are different from their description on website;
- NO returns or warranty on closeout items;
- Freight charges will not be credited for stock returned, the freight to ship products back to ADU Industries is the responsibility of the customer.

ADU Industries will repair or replace any damaged or faulty goods wherever possible; otherwise, a full refund will be issued.

Restocking fees of 15% will apply to any goods returned after 20 days from the date of invoice. No returns for credit will be accepted after 60 days from the date of invoice.